



FREQUENTLY ASKED QUESTIONS

LASI FAUS

WHEN DO WE SEND PAYMENT FOR THE PACKAGE?

THERE IS NO UPFRONT COST TO YOUR TEAM. WHEN YOU HAVE CONCLUDED YOUR RAFFLE OR FUNDRAISER, SUBMIT YOUR PAYMENT. ONCE YOUR FUNDRAISER IS COMPLETE, YOU WILL SEND PAYMENT TO DUCKS UNLIMITED (DU) WITHIN 15 DAYS OF COMPLETING THE RAFFLE FOR YOUR SELECTED PACKAGE'S PREDETERMINED COST. DU ACCEPTS PAYMENT VIA CHECK OR CREDIT CARD. IF YOU CHOOSE TO PAY WITH A CHECK, WE WILL PROVIDE YOU WITH A NO-COST FEDEX SHIPPING LABEL; PLEASE DO NOT SEND PAYMENT VIA U.S. POSTAL SERVICE. UPON PAYMENT, DU WILL SHIP THE MERCHANDISE DIRECTLY TO THE WINNERS OR YOU FOR DISTRIBUTION, BASED ON YOUR DESIRE. AVERAGE SHIPPING TIME IS FOUR WEEKS.

HOW OFTEN CAN I DO A DU C.A.S.T. FUNDRAISER?

WE PLACE NO RESTRICTIONS ON THE NUMBER OF PACKAGES OR À LA CARTE ITEMS THAT AN ORGANIZATION MAY ORDER. YOUR ORGANIZATION IS WELCOME TO HOST MULTIPLE FUNDRAISERS, MAKING USE OF THE C.A.S.T. PRIZE PACKAGES OR INDIVIDUAL À LA CARTE ITEMS.

I DID THE C.A.S.T. FUNDRAISER LAST YEAR; IS EVERYTHING THE SAME ON THE ORDER SHEET?

THE NEW PROGRAM OFFERINGS ARE UPDATED ANNUALLY, WITH FRESH ITEMS LAUNCHING ON JULY 1ST EACH YEAR.

MY TEAM SOLD OUT OF TICKETS VERY QUICKLY LAST YEAR. CAN I ORDER MORE TICKETS?

YES, YOU CAN ORDER MORE TICKETS FOR A PACKAGE. EXTRA TICKETS IN MULTIPLES OF 500 MAY BE ADDED TO THE TICKETS ALREADY PROVIDED In the package. The cost is approximately \$150 for 500 tickets. The final price depends on shipping costs (you can estimate \$20-\$30 depending on quantity). <u>It is cheaper to order the "extra" tickets on the front end with your initial order than to</u> <u>ADD Tickets at a later date.</u>

DOES DU SET THE RAFFLE TICKET COST FOR OUR TEAM?

NO, WE FACILITATE AND HANDLE THE FUNDRAISER'S LOGISTICS. YOUR ORGANIZATION KNOWS YOUR COMMUNITY BEST AND CAN DETERMINE THE BEST PRICE FOR A RAFFLE TICKET. ON AVERAGE, ACROSS THE COUNTRY, MOST TEAMS HAVE A \$10-\$20 PRICE ON THE RAFFLE TICKETS. IF You are still trying to determine what would be best for your community, we have local du regional directors in your area and can contact them to guide you on the best price for a raffle ticket in your area.

DOES MY ORGANIZATION NEED A RAFFLE LICENSE TO PARTICIPATE IN A DU C.A.S.T.?

MAYBE. YOU WILL NEED A RAFFLE LICENSE IF ITS REQUIRED BY YOUR STATE. IT IS YOUR ORGANIZATION'S RESPONSIBILITY TO UNDERSTAND AND COMPLY WITH YOUR STATE AND LOCAL RAFFLE REGULATIONS. DU DOES NOT PROVIDE A RAFFLE LICENSE FOR OTHER ORGANIZATIONS TO USE FOR C.A.S.T. RAFFLES.





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LAST FAUS

THIS SEEMS TOO GOOD TO BE TRUE; WHAT'S THE CATCH?

THERE IS NO CATCH. DU IS COMMITTED TO SEEING YOUTH FISHING TEAMS THRIVE IN THE UNITED STATES. WE ARE PROVIDING A PROGRAM DESIGNED FOR THE HECTIC LIFE OF A YOUTH FISHING TEAM COACH THAT IS AS SIMPLE AS POSSIBLE. WE WANT COACHES TO FOCUS ON COACHING, RECRUITING, AND RETAINING ANGLERS. WE DO NOT WANT COACHES WORRYING ABOUT THE LOGISTICS OF A FUNDRAISER.

HOW CAN I USE THE MONEY WE RAISE USING THE C.A.S.T. FUNDRAISER?

THIS RAFFLE IS DESIGNED TO PROVIDE WORKING CAPITAL FOR TEAMS TO USE IMMEDIATELY. ONCE YOUR TEAM HAS RAISED ENOUGH MONEY TO COVER THE COST OF YOUR PACKAGE, YOUR TEAM RETAINS 100% OF THE PROFITS. YOU CAN USE THE MONEY AS YOUR ORGANIZATION SEES FIT, AS LONG AS IT IS AN EXPENSE RELATED TO THE YOUTH FISHING TEAM. THE MONEY YOUR ORGANIZATION RAISES CAN BE USED FOR UNIFORMS, TRAVEL, REGISTRATION FEES, OR ANY SUPPLIES NEEDED FOR YOUR ORGANIZATION.

CAN I PURCHASE A PACKAGE AND PAY FOR IT UPFRONT?

YOU CAN PURCHASE A PACKAGE OR À LA CARTE ITEMS BEFORE YOU CONDUCT THE RAFFLES. WHEN YOU PURCHASE THE PACKAGE UPFRONT, YOUR ORGANIZATION IS RESPONSIBLE FOR DELIVERING THE PRIZES TO THE WINNERS.

HOW FAR IN ADVANCE SHOULD WE PLACE OUR ORDER?

WE RECOMMEND ORDERING AT LEAST 12 WEEKS BEFORE YOUR DRAWING DATE, WITH A MINIMUM OF SIX WEEKS. ANYTHING LESS THAN SIX WEEKS BEFORE YOUR DRAWING DATE MAY BE CONSIDERED A RUSH ORDER AND YOUR TEAM IS RESPONSIBLE FOR ANY ADDITIONAL FEES DU INCURS TO PROCESS YOUR ORDER. ONCE YOUR PROMOTIONAL MATERIALS RECEIVE APPROVAL, EXPECT TO RECEIVE THEM WITHIN 7 TO 14 BUSINESS DAYS. FOR INSTANCE, IF YOUR RAFFLE DRAWING IS SCHEDULED FOR DECEMBER 10TH, MAKE SURE TO SUBMIT YOUR C.A.S.T. REQUEST BY SEPTEMBER 17TH. DEPENDING ON APPROVAL TIMING, THIS TIMELINE ALLOWS TWO MONTHS (PLUS A BIT MORE) TO SELL TICKETS. THE SOONER YOU SUBMIT YOUR REQUEST, THE BETTER!

HOW LONG WILL IT TAKE TO RECEIVE OUR PRIZES ONCE WE'VE SUBMITTED PAYMENT?

ONCE YOUR PAYMENT HAS BEEN PROCESSED, PLEASE ALLOW FOUR TO FIVE WEEKS FOR YOUR PRIZES TO ARRIVE BEFORE CONTACTING US TO CHECK ON THEIR STATUS. IF ANY ITEM IS BACKORDERED, WE WILL INFORM YOU AS SOON AS WE BECOME AWARE.

MY LOCAL DU CHAPTER IS INVOLVED WITH OUR TEAM. CAN I ORDER THE C.A.S.T. PRIZE PACKAGE THROUGH MY LOCAL CHAPTER?

THIS PROGRAM IS NOT AVAILABLE TO LOCAL CHAPTERS. DU C.A.S.T. IS ADMINISTERED DIRECTLY TO YOUTH FISHING SPORTS TEAMS THROUGH DU HEADQUARTERS.